

QBO Core, Premium & Elite Payroll Feature Comparisons

PURPOSE

This document provides an overview of the features and additional services offered by QuickBooks Online (QBO) Core, Premium and Elite Payroll.

PAYROLL FEATURES

In order to meet customer and market demands, QBO is introducing three new and updated payroll solutions: Core, Premium and Elite. Below is a overview of the features included in each solution.

Features	Core Payroll <i>(Formerly QB Online Self-Service Payroll)</i>	Premium Payroll <i>(Formerly QB Full Service Payroll)</i>	Elite Payroll <i>(New Solution)</i>
Calculate Paychecks	✓	✓	✓
Automated Tax and Form Filings	✓	✓	✓
Automatic Payroll	✓	✓	✓
Same-Day Direct Deposit	Next Day Direct Deposit	✓	✓
Garnishment Deductions Supported	✓	✓	✓
Workforce Portal	✓	✓	✓
Time Tracking		TSheets Premium Time Tracking	TSheets Elite Time Tracking
Onboarding / Assisted Payroll Setup	Do-It-Yourself (DIY)	DIY + Optional Expert Review	DIY + Expert Review + Elite Onboarding
Compliance Help		✓	✓
Customize Permissions		✓	✓
Guarantee		Intuit Guarantee ¹	Tax Penalty Free Guarantee ²
HR Support Center / Library of Resources		✓	✓
Personal HR Advisor			✓
Elite Product Support			✓

1 As long as the customer gets an expert review, Intuit will cover any of its mistakes and attempt to catch any mistakes on the customer's part.
2 Intuit covers 100% and any interest (up to \$25,000/year) of any IRS/Payroll penalties, whether the error was made by Intuit or the customer.



ADDITIONAL SERVICES

Below is an overview of the additional services that are included or can be added to QBO Core, Premium and Elite Payroll.

Features	Core Payroll <i>(Formerly QB Online Self-Service Payroll)</i>	Premium Payroll <i>(Formerly QB Full Service Payroll)</i>	Elite Payroll <i>(New Solution)</i>
Health Benefits	\$	\$	\$
Workers Compensation	\$	✓ (\$5 Fee Waived)	✓ (\$5 Fee Waived)
TSheets		✓	✓
Elite Onboarding Done for You			✓
Tax Resolution Service			✓

Key:

\$ = Additional Purchase

✓ = Included